HMICFRS 2021 Inspection Report Action Plan - Efficiency



Last Update: May-22

Pillar	Sub-category	HMICFRS inspection report finding	Finding type	Overall RAG Status	PMO Project link	Delivery Lead	SMT Sponsor	Delivery Date	Latest update	Project Status	Evidence to support completion
Efficiency	Making best use of resources	The service should have effective measures in place to assure itself that its workforce is productive, that their time is used as efficiently and effectively as possible and in a more joined up way to meet the priorities in the IRMP.	Area for Improvement	On Track	Portfolio Management Office Project	Head of Technology, Transformation, and PMO	Head of Finance and Assets	Q4 22/23	Projects continue to be reviewed on a monthly basis by BTB and then SMB. Qtrly planning sessions are now scheduled in with the wider leadership team to review progress against plans, review capacity issues and celebrate success.	on-track	
					Performance Management framework	Data Intelligence Team Manager	Technology, transformation and PMO	Q3 22/23	A new BFRS performance strategy is currently being built/written. The hope is to have this completed before Q2 22/23. Once published, service KPIs will be published, with lower level KPIs following in Q2.	on-track	
Efficiency	Making best use of resources	The service should actively seek further collaboration opportunities with other Thames Valley fire services, to achieve value for money and better outcomes for the public.	Area for Improvement	Complete	Thames Valley Breathing Apparatus procurement	GC Technical	Protection, Assurance and Development	01/04/2023	The Thames Valley Breathing Apparatus Project is running to the identified schedule, leading up to the staggered 'go-live' dates within each Service. The entire project has adopted a collaborative approach, each Service agreeing to ensure operational alignment throughout, including procedures and training, which will support the recognised goal of a 'Thames Valley BA wearer'. Significant cost savings have been achieved through collaborative purchase with Thames Valley partners including: •Øylinders - 60% reduction in cost per unit •Personal issue face masks - 65% reduction in cost per unit •Personal issue face masks - 65% reduction in cost per unit The initial equipment allocation is expected to be delivered in July 2022 inline to support the training delivery programme that will commence in RBFRS, delivered by BA trainers from all three FRS.	on-track	
					Emergency Service Mobile Communications Programme	Programme Manager	Technology, transformation and PMO	2025/26	Coverage Assure 1.1 activities are 50% complete - slightly delayed due to loss of survey resource. Work underway to find alternate resource. Strong engagement from SC region with Programme to participate in Fire Funding 'deep dive' work. Business case submitted to engage SC PM following the loss of RPM role. Region still remains engaged with ESMCP work despite slow down from the Centre	delayed	
					Thames Valley National Operational Guidance	GC Technical	Protection, Assurance and Development	Mar'22:Phase 1 Sept '22: gap analysis - implemented NOG	The collaborative approach to implementing NOG remains ongoing, though we are planning to complete phase 1 by the end of the financial year. As part of the project, a strategic gap analysis of how we have implemented NOG is required which we anticipated would be complete by September 2022. However, due to an ongoing vacancy in the technical department this time frame has been extended to January 23.		
					Thames Valley Fire Investigation	GC Protection	Protection, Assurance and Development	01/10/2023	Personnel have been identified and are working towards ISO 17020. The infrastructure and monies have been agreed upon. there is a business case for the creation of another full time role as Thames Valley Fire Safety Investigation officer in order to keep on track with the delivery timescales. OFRS have become the single entity for the collaboration team and a clear structure has been put in place. BFRS have identified a location in which the team will work from.		
					2022/23 reset of the collaboration framework for Thames Valley	pan-directorate	Technology, Transformation and PMO		A Thames Valley emergency services business plan for 2022-2027 has been drafted It highlights the works done during the previous business plan and what the areas of focus are for the following 5 years. Collaboration now sits under the PMO to ensure work is reviewed and the correct resources are allocated.	. on-track	
Efficiency		The service needs to assure itself that it is maximising opportunities to improve workforce productivity and develop future capacity through use of innovation, including the use of appropriate and up-to-date technology.	Area for Improvement	on-track	Various	pan-directorate	Technology, Transformation and PMO	ТВС	We have invested in replacing our Wide and Local area networks in collaboration with Buckinghamshire council. This will provide a more resilient network to build our technology on. The ICT strategy is in place and following a budget challenge last year is funded until 2025	on-track	

Efficiency	Making the fire and	The service should have a clear and sustainable	Area for	Complete	BAU	Director of Finance and	Finance and	18/11/2020	The Fire Authority approved increasing the Band D precept by £5, which has	Complete	https://bucksfire.gov.uk/docu
	rescue service affordable	strategic plan for the use of its reserves which	Improvement	·		Assets	Assets		addressed the issues of unsustainable capital funding.		ments/2020/11/item-7-
	now and in the future	promotes new ways of working.							Projects to improve ways of working are already included in the capital programme		executive-committee-
									(e.g. funding the ICT Strategy)		financial-strategy.pdf/
											https://bucksfire.gov.uk/docu
											ments/2020/03/reserves stra
											tegy 2018-19 web.pdf/
								00/04			10. 10. 10.
Efficiency	Making the fire and	The service needs to make sure that its fleet and	Area for	Delayed	BAU	Property	Finance and	23/24	The Property strategy is current and in date. A review is scheduled to ensure it	Complete	https://bucksfire.gov.uk/docu
	rescue service affordable	estate strategies are regularly reviewed and	Improvement			Manager/Fleet	Assets		remains in date after 2023		ments/2020/03/property stra
	now and in the future	evaluated to maximise potential efficiencies.				Manager					tegy 2018 - 2023.pdf/
					BAU	Fleet Manager	Finance and	01/04/2022	The Fleet Strategy update has been delayed to allow the Service Delivery team to	Delayed	
							Assets		review and forecast the service's future operational requirement		